



## About Spy Centre Security

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*We at the Spy Centre appreciate the opportunity to discuss your security needs. The Spy Centre specializes in sales and installation of custom camera systems with digital recording. Our mission is to provide the highest quality surveillance equipment with exceptional customer service to you. Our customers include retail stores, commercial businesses, government, school agencies, custom residences, and our wholesale dealers. We believe in maintaining our competitive advantage by offering more **experience, service, and quality** than our competitors.*

**Experience** -The Spy Centre began retail operations in 1990 under our Private Corporation, Private Eye Enterprise, Inc. Owner and President, Michael Dear, brings 15 years of expertise as a private investigator, specializing in security. (Texas c-class license #C09375) Our specialized staff members receive continuous training and certification and Spy Centre is affiliated with ASIS, the American Society of Industrial Security, and also the Better Business Bureau of Dallas. Please ask us for a list of our past customers as well as our many letters of recommendation. We can also provide pictures of previous work. The Spy Centre guarantees we have the experience needed to get your job done.

**Customer Service**- Our experienced Spy Centre personnel will demonstrate how every product is setup and how it operates. For convenient one on one service, please visit one of our three retail stores in the DFW area ; Dallas, Plano and Lewisville stores are open Monday thru Saturday, 10 A.M. until 6 P.M. You can also order products off our online store at [www.spycentre.com](http://www.spycentre.com). provides a level of convenience and complete discretion for total privacy. The Spy Centre offers installation services at all times of the day (rates vary based on time of day). Installation of your camera system always comes with full service and training on your system. Service work is available on products whether still under warranty or not. Our goal is to complete your job conveniently and to support our customers before, during, and after the sale.

**Quality**-The Spy Centre prides ourselves in listening carefully to our customer's needs and suggesting the very best equipment for the job. Spy Centre quality is maintained by spending dozens of hours a month researching new products and testing them in our controlled conditions at our headquarters in Plano, TX. Our employees get to know exactly how each product performs, by hands on use and quality control. Spy Centre is a business centered on quality of merchandise and we back that with a one year manufacturers warranty on all parts. Thank you in advance for the opportunity to earn your business.

Thank you for taking your time to review some of our qualifications. We want to earn your business and we look forward to solving your security problems. Please give us a call.

Sincerely,  
Michael C. Dear  
President



SC-Plano



SC-Addison



SC-Lewisville